

ACHIEVE Long-Term Follow-Up

Contacts & Support

For Tablet Questions:

Details about your device are below:

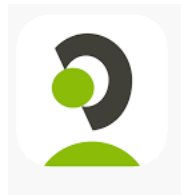
Device Product Name: Tab M8 HD Tablet

Serial Number: _____

1. Contact Support at **877-453-6686**, **Select Option 1, then Option 1**
 - a. Hours: Monday- Friday, 8am-5pm EST
 - b. Option 1 = Lenovo Product Technical Support
 - c. Option 3 = Software (System Setup, Viruses, WiFi)
2. **Lenovo Help App** on Tablet or Online technical support at <https://support.lenovo.com>.
 - a. Includes troubleshooting, user guides, virtual chat & support videos
 - b. Select PC > View PC Support > Browse Product > Select Tablet > Select M Series Tablets > Select Tab M8 HD Tablet



For myPhonak or Bluetooth Connectivity Questions:



1. Call Phonak Customer Support
 - a. 800-679-4871
 - b. Hours: Monday – Friday, 8am-5pm CST
2. View instructions in your Participant Toolkit Binder

For ACHIEVE Study or Audiology Questions:



Contact your ACHIEVE Site/Audiology Office: