



Instructions for Telehealth Acceptance Post-Intervention Form (TAF)

I. General Instructions

The Telehealth Acceptance Post-Intervention form collects subjective information regarding the participants feelings about using telehealth equipment after the hearing intervention. It includes information regarding their ability to learn the equipment and the ease of use, how useful it was for their hearing intervention, if they believe the telehealth equipment increased their access to hearing health care and decreased their traditional appointment time.

This form is to be completed for both HIFU and ACHIEVE extension of Successful Aging groups at both the 6 and 12 month in-office sessions.

If the participant has not completed a telehealth session, by telephone call or video call, since the last time the TAF was administered, this form does not need to be repeated. If the TAF will not be completed mark it as "Permanently Missing" in CDART. If a participant has completed a telehealth session but cannot recall completing the session enter a TAF and mark items 1a-1e missing, record the field status as "Doesn't know".

II. Detailed instructions for each item

A. Administrative information

Enter form information for Participant ID number selected from the study ID list:

0a. Enter the date the form was completed.

0b. Enter staff ID of the person who administered the form.

The person administering the form will be giving instructions and reading the questions to the participant as well as filling out the answer given by the participant on the form.

B. Instruct the Participant

- Read the introduction for the TAF to the participant:

"This questionnaire asks for your opinion about telehealth. As a review, telehealth is a way of communicating with a healthcare provider through electronic technology. During the ACHIEVE hearing program, you checked-in with an audiologist several times after you received your hearing aids. You met with your audiologist using telephone calls, video calls or a combination of both."

- Read the instructions to the participant:

“For each statement, please give the one answer that comes closest to the way you feel about using telehealth.”

- Read the answer choices to the participant:

“The answer options for each question will be: Strongly Disagree, Disagree, Undecided, Agree, or Strongly Agree.”

C. Ask the Questions

1a. Read question ‘A’:

“The telehealth equipment was easy to use.”

Mark down the answer choice the participant selected. Provide the participant with as much information as possible regarding any telehealth visits since the last time the TAF was collected.

1b. Read question ‘B’:

“Learning to operate the telehealth equipment was easy for me.”

Mark down the answer choice the participant selected.

1c. Read question ‘C’:

“The telehealth equipment was useful for my hearing aid appointments.”

Mark down the answer choice the participant selected.

1d. Read question ‘D’:

“Using the telehealth equipment made it easier to get the hearing healthcare that I need.”

Mark down the answer choice the participant selected.

1e. Read question ‘E’:

“Using the telehealth equipment saved time during my regular hearing aid appointments.”

Mark down the answer choice the participant selected.